Before the Federal Communications Commission

Petition for Designation as an Eligible Telecommunications Carrier Pursuant to section 214(e)(6) of the Act

In the Matter of)
Telecommunications Carriers	j
Eligible to Receive CAF II Support)
-) WC Docket No. 09-197
Plains Internet, LLC)
Petition for Designation as an Eligible)
Telecommunications Carrier (ETC) to)
Receive CAF II support for the State of	j
New Mexico	ĺ

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Plains Internet, LLC ("Plains Internet") as a CAF II support recipient, is seeking FCC designation as an Eligible Telecommunications Carrier ("ETC") to serve the census blocks shown in exhibit A in the state of New Mexico.

I. INTRODUCTION & SUMMARY

Plains Internet, LLC ("Plains Internet") is a facilities-based telecommunications carrier located at 7519 Canyon Drive, Amarillo, TX 79110, that has been awarded CAFII support and seeks designations as an Eligible Telecommunications Carrier in New Mexico. The requested ETC designation will promote the public interest by providing underserved consumers a choice of a significant new facilities-based competitor in the marketplace. Plains Internet's entry into the market will create competitive pressure on all providers, resulting in a higher level of service quality and more competitive pricing and advantageous service options for underserved consumers in New Mexico. As discussed below, Plains Internet meets all statutory and regulatory prerequisites for ETC designation. Furthermore, the public interest would be greatly served by granting this petition, enabling Plains Internet to advance service in New Mexico by serving the basic and advanced communications needs of underserved consumers.

II. BACKGROUND

Plains Internet is a facilities-based, regional provider of competitively-priced wireless VOIP, and data services. Plains Internet holds a Common Carrier Radio Operator's license issued by the Federal Communications Commission, Wireless Technology Bureau. Plains Internet LLC Has provided wireless internet service to over 3000 customers since March 2016. Plains Internet has deployed an advanced terrestrial fixed wireless telecommunications network capable of serving consumers basic and advanced communications needs.

III. Service Requirements

Plains Internet will offer all services that the Commission designates for high cost universal service support throughout our designated service areas either using our own facilities or a combination of our own facilities and resale of another carrier's services.

Plains Internet will advertise the availability of these services (and the charges thereof) using media of general distribution. Plains Internet will offer supported qualifying voice service using a combination of its own facilities and resale. Plains Internet will offer voice telephony as a standalone service throughout our designated service areas. Plains Internet will offer voice telephony services at rates that are reasonably comparable to urban rates. Plains Internet will be legally responsible for dealing with customer problems, providing quality of service guarantees, and meeting universal service fund (USF)-related requirements. Accordingly, Plains Internet will satisfy its voice obligation by offering voice service through an affiliate or by offering a managed voice solution (including VoIP) through a third-party vendor and will not simply rely on the availability of over the top voice options.

IV. PLAINS INTERNET MEETS THE STATUTORY AND REGULATORY PREREQUISITES FOR THE REQUESTED ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION

As demonstrated herein, Plains Internet meets the requirements for designation as an ETC

Plains Internet:

- 1. Is a common carrier;
- 2. Will offer the services supported by the CAFII support mechanisms within its service areas.
- 3. Will use a combination of its own facilities and resale to provide the supported services;
- 4. Will provide all the supported services, throughout its designated service area;
- 5. Will advertise the availability of its universal service offerings and charges for such offerings using media of general distribution;
- 6. Will meet the additional application requirements established by the FCC by:
- a) certifying that it will comply with the minimum service requirements applicable to the support that it receives;
- b) demonstrating it is able to remain functional in emergency situations;
- c) demonstrating it will satisfy consumer protection and service quality standards;
- d) has demonstrated through the CAFII application process that it is financially and technically capable of providing service in compliance with Commission rules;

- e) distributing information on its service offering.
- 7. Will comply with all applicable reporting requirements and additional conditions; and,
- 8. Will take steps to help prevent waste, fraud, and abuse of the USF. Furthermore, Plains Internet designation as an ETC serves the public interest by expanding customer choice and increasing service availability. Plains Internet's compliance with each of the applicable requirements to obtain ETC designation is discussed below:

A. Plains Internet is a Common Carrier

Plains Internet is regulated as a common carrier. As such, Plains Internet certifies that it is a common carrier for purposes of ETC designation. Therefore, Plains Internet meets the ETC requirement of being a common carrier.

B. Plains Internet Offers the Services Supported by the Federal Universal Service Support Mechanisms

As described below, Plains Internet provides fixed wireless service supported by federal universal service support mechanisms, including the following capabilities: Plains Internet LLC meets the tier service speed standards for fixed wireless at 100 Mbps for download and 20 Mbps for upload. Plains Internet, LLC also offers unlimited data on all service packages.

C. Plains Interne has the Ability to Function in Emergency Situations

Plains internet has back-up power sufficient to ensure functionality in the designated service areas without an external power source and is able to re-route traffic around damaged facilities and is capable of managing traffic spikes resulting from emergency situations.

V. Waiver of Five-Year Plan

Under section 54.202 of the Commission's rules, the Commission adopted additional

requirements for parties seeking an FCC ETC designation.1 For example, a petitioner seeking an FCC ETC designation must submit a five-year improvement plan and a certification committing to implement consumer protection and customer service standards The Commission adopted these requirements in 2005, in conjunction with related annual reporting obligations, to monitor carriers' use of funding.

For CAF recipients, however, the Commission adopted more specific measures to track deployment, including annual reporting of service to geocoded locations and certification of compliance with benchmark milestones. For this reason, the Commission eliminated the five-year improvement plan requirement for price-cap and rate-of-return carriers and for recipients of funding under the rural broadband experiments.² The Commission also eliminated, for all CAF recipients, the annual reporting obligations associated with both the five-year improvement plan and the consumer protection certification, after determining that such obligations were no longer essential to the Commission's ability to monitor ETC use of support for its intended purpose. Consistent with these decisions, the Commission found good cause to waive, on their own motion, the requirement that winning bidders seeking an FCC ETC designation file a five-year improvement plan and demonstrate that it will satisfy applicable consumer protection and service quality standards.3

1 47 CFR § 54.202

² 2016 Rate-of-Return Reform Order, 31 FCC at 3166, 3168, paras. 216, 220 (eliminating five-year plan

progress reports for rate-of-return and price-cap carriers); Connect America Fund et al., Report and Order

Further Notice of Proposed Rulemaking, WC Docket Nos. 10-90, 14-58, 29 FCC Rcd 8769, 8801, 8095, para. 77

^{(2014) (}eliminating five-year plan requirement for recipients of rural broadband experiment support)

³ Generally, the Commission's rules may be waived if good cause is shown. 47 CFR § 1.3. The Commission may

exercise its discretion to waive a rule where the particular facts make strict compliance inconsistent with

interest. Ne. Cellular Tel. Co. v. FCC, 897 F.2d 1164, 1166 (D.C. Cir. 1990). In addition, the Commission

consider issues of hardship, equity, or more effective implementation of overall policy on an individual basis. WAIT

Radio v. FCC, 418 F.2d 1153, 1159 (D.C. Cir. 1969); Ne. Cellular, 897 F.2d at 1166. Waiver of the Commission's rules is appropriate only if both (i) special circumstances warrant a deviation from the general rule, and (ii) suchdeviation will serve the public interest. NetworkIP, LLC v. FCC, 548 F.3d 116, 125-128 (D.C. Cir. 2008); Ne. Cellular, 897 F.2d at 1166.

Plains internet will continue to meet all other requirements of section 54.202 of the Commission's rules,i.e., Plains Internet will (1) certify its commitment to meeting the service and performance requirements applicable to the High Cost support;⁴ and (2) demonstrate our ability to remain functional in emergency situations.⁵

VI. ETC Designation Serves the Public Interest, Convenience and Necessity

Currently, Plains Internet serves the telecommunications needs of consumers in Texas, and through its proposed CAF II offering, Plains Internet plans to expand its business into New Mexico by making available to consumers a new, more affordable service offering that meets their basic and advanced communication needs Designating Plains Internet as an ETC will bring important public interest benefits. The designation will allow a regional facilities-based service provider to expand the market in New Mexico. This will place significant competitive pressure on other providers, to the benefit of consumers and CAF II program. The benefits to consumers will be significant and include: (i) greater customer choice; (ii) a new, facilities-based service offering with competitive pricing, services, and features; (iii) continued contribution to the economy through Plains Internets facilities and employment; and (iv) access to a region wide network and quality, broadband services. The benefits of competition are widely recognized and extend to all markets, CAFII universal service market, as recognized by the FCC: The additional choice and service options of another broadband [carrier] represents a significant benefit for consumers and is in the public interest. A new entrant should incent existing broadband ETC's to offer better service and terms to their customers. Consumers increasingly rely on wireless broadband services for their entire telecommunications needs.

⁴ 47 CFR § 54.202(a)(1)(i).

⁵ ₃₆ *Id.* § 54.202(a)(2) (requiring a petitioner seeking an FCC ETC designation to "[d]demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations").

Plains Internets designation as an ETC will result in consumers having greater access to wireless broadband telecommunications services, particularly from facilities-based carriers, thereby advancing the basic goal of preserving and advancing universal service. Plains Internets plan allows customers to control costs by receiving a preset monthly rate with unlimited data. The wireless broadband services that Plains Internet offers will provide customers with an affordable alternative to traditional telecommunications service. Plains Internets designation as an ETC will enable the Company to make available competitive service offerings to consumers throughout its designated service area. Designating Plains Internet as an ETC will provide an additional alternative to the existing service plans currently being offered and thus will promote competition and advance communication services for the benefit of the residents of the State of New Mexico.

VII. Certification of Eligibility for Benefits under the Anti-Drug Abuse Act
Plains Internet certifies that no party to this Petition is subject to denial of federal
benefits, including FCC benefits, pursuant to Section 5301 of the Anti-Drug Abuse Act of
1988.6

VIII. Post-Designation Reporting Obligations

Plains Internet will file on a recurring basis:

Annual Section 54.313 Report. On July 1st of the year following the year an ETC begins

receiving support and on each subsequent July 1st thereafter, it must file an FCC Form 481.⁷ Annual reports are filed with the Universal Service Administrative Company (USAC).⁸

⁶ *Id.* § 1.2002.

⁷ 47 CFR § 54.313(h)(2)(i); *Id.* § 54.313(j).

⁸ ETC Reporting Obligations Elimination Order, 32 FCC Rcd at 5948, para. 15 (determining that the Commission

[&]quot;will no longer require ETCs to file duplicate copies of Form 481 with the FCC and with states, U.S. Territories

and/or Tribal governments beginning in 2018"); 47 CFR § 54.313.

ETCs must complete the FCC Form 481 on USAC's website.⁹ As part of this form, carriers must test and certify compliance with relevant performance requirements in section 54.309 of the Commission's rules.¹⁰ The Wireline Competition Bureau (WCB), the Wireless Telecommunications Bureau (WTB), and the Office of Engineering and Technology (OET) have adopted a uniform framework to measure and report on the performance of ETCs' broadband service.¹¹

Annual 54.314 Certification. On October 1st, beginning in the year after the winning bidder begins receiving support and continuing throughout the entire support term, an ETC designated by the FCC must certify that the support received in the prior year was used, and the support that will be received in the upcoming year will be used, only for the provision, maintenance, and upgrading of facilities and services for which support is intended. An ETC designated by the FCC must self-certify by filing a sworn affidavit executed by a corporate officer attesting to the relevant facts. Certifications must be filed with both the FCC and USAC. ETCs may submit their certifications to USAC via its online filing system or by sending the appropriate certification sample letter (provided on USAC's website) via email or U.S. mail. Certifications must also be submitted to the FCC's Office of the

⁹ See Universal Service Administrative Company High Cost Forms, Form 481, http://www.usac.org/hc/tools/forms.aspx; Instructions for Completing FCC Form 481, http://www.usac.org/_res/documents/hc/pdf/forms/FCC-Form-481-Instructions.pdf ¹⁰ 47 CFR § 54.309.

¹¹ Performance Measures for Connect America High-Cost Universal Service Support Recipients, WC Docket No.

^{10-90,} Order, DA 18-710 (WCB/WTB/OET rel. July 6, 2018); see also Connect America Fund et al., Order on

Reconsideration, 33 FCC Rcd 1380, 1387, para. 16 (2018) (Phase II Auction Reconsideration Order) (establishing

general guidelines for the adoption of a performance methodology); USF/ICC Transformation Order, 26 FCC Rcd

at 17708, para. 112; 47 CFR § 54.313(a)(6).

¹² 47 CFR § 54.314. The affidavit becomes part of the public record. See id.

¹³ 47 CFR § 54.314(b), (c)(2). Relevant state authorities submit certifications on behalf of the ETCs they designate.

Id. § 54.314(a).

¹⁴ See Universal Service Administrative Company Online Filing User Guide for Section 54.314 Self-Use Certification, http://www.usac.org/_res/documents/hc/pdf/forms/Self-Certifiers-User-Guide.pdf.

¹⁵ See Universal Service Administrative Company Self-Use Certification Sample Letter, http://www.usac.org/_res/documents/hc/pdf/samples/sample-self-use-cert-letter.pdf.

Secretary on or before October 1st. The submission should clearly reference WC Docket No. 14–58, ETC Annual Reports and Certifications.

Annual Reporting of Location Information. On or before the last business day of the second calendar month following the one-year anniversary of support authorization, and by the same day in subsequent years until all build-out requirements are satisfied, winning bidders must file with USAC through the High-Cost Universal Broadband (HUBB) portal location information, including geocoded data, for each qualifying location to which they are offering the requisite service and identify the kind of technology used to bring such service. In the first year, bidders must submit all locations where the requisite service is being provided, and in subsequent years, all locations to which they are newly offering service. The Commission has consistently encouraged carriers subject to defined deployment obligations and HUBB reporting obligations to report location data on a rolling basis and has adopted a best practice of filing this information within 30 days after the initial offering of service.

Milestone Certifications. By the last business day of the second calendar month following each relevant service milestone, an ETC must file a certification that they have met their interim service milestone and are meeting the requisite public interest obligations.¹⁹ If an

^{16 47} CFR § 54.316(a)(4).

¹⁷ Phase II Auction Order, 31 FCC Rcd at 6010-11, para.173.

¹⁸ See id. at 6011, para. 173; Connect America Fund et al., WC Docket No. 10-90 et al., Report and Order et al., 31

FCC Rcd 3087, 3164, 3167, paras. 211, 218 (2016); see generally Wireline Competition Bureau Provides Guidance

to Carriers Receiving Connect America Fund Support Regarding Their Broadband Location Reporting Obligations,

WC Docket No. 10-90, Public Notice, 31 FCC Rcd 12900, 12910 (2016) (HUBB Public Notice); Universal Service

Administrative Company, Filing Geolocated Broadband Deployment Data, https://usac.org/hc/tools/hubb.aspx

¹⁹ 47 CFR § 54.314(b)(4) (requiring a "certification that by the end of the prior support year, it was offering broadband meeting the requisite public interest obligations specific in § 54.309 to the required percentage of its supported locations in each state as set forth in § 54.310(c)"); *id.* § 54.310(c) ("Recipients of Connect America Phase II awarded through a competitive bidding process must complete deployment to 40 percent of supported locations by the end of the third year, to 60 percent of supported locations by the end of the fifth year, and to 100 percent of supported locations by the end of the sixth year.").

ETC is unable to meet an interim build-out milestone, it must notify the Commission, USAC, and the relevant state, U.S. Territory, or Tribal government as appropriate, no later than ten business days after the applicable deadline.²⁰

IX. Document Retention and Compliance Audits.

Plains Internet will retain, for at least ten years, all records necessary to demonstrate to auditors that the support received was consistent with universal service high-cost program rules and to make these documents available upon request to the FCC (and any of its bureaus or offices) and to USAC, and to their respective auditors.²¹ In addition, Plains Internet understands that as a recipient of high cost support it is subject to random compliance audits and other investigations to ensure compliance with program rules and orders, including verification of actual deployment to reported locations.²²

X. Conclusion

As discussed above, designation of Plains Internet as an Eligible Telecommunications Carrier (ETC) in New Mexico accords with the requirements of the Act and is in the public interest. For all of the foregoing reasons, and pursuant to receiving CAFII funding Plains Internet respectfully requests that the Commission designate it as an Eligible Telecommunications Carrier (ETC) in New Mexico.

²⁰ 47 CFR § 54.320(d).

²¹ 47 CFR § 54.320(b).

²² Id. § 54.320(a); USF/ICC Transformation Order, 26 FCC Rcd at 17864, para. 621

Respectfully submitted,

Joseph Monroe Plains Internet, LLC 7519 Canyon Drive Amarillo, TX 79110 806-410-1314 joseph@plainsinternet.com

Exhibit A

Census Blocks		State	county	Census Block Groups
			San	~~~4~~~~~4
350450002011022	NM-045-0002011	NM	Juan	350450002011
			San	
350450002012067	NM-045-0002012	NM	Juan	350450002012
			San	
350450002041045	NM-045-0002041	NM	Juan	350450002041
			San	
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			San	
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			San	
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BEFORE THE N'EW MEXICO PUBLIC REGULATION COMMISSION



IN THE MATTER OF FEDERAL ELIGIE	BLE)	
TELECOMMUNICATIONS CARRIER)	
DESIGNATION PROCEEDINGS FOR)	Case No. 18-00824-UT
FCC CONNECT AMERICA FUND)	
PHASE II AUCTION WINNERS)	

Plains Internet, LLC'S

APPLICATION FOR DESIGNATION AS AN ELIGIBLE
TELECOMMUNICATIONS CARRIER ("ETC") PURSUANT TO
CAF PHASE II SUPPORT AND
NEW MEXJCO PRC ORDER OF SEPTEMBER 12, 2018

Pursuant to Section 214(e)(2) of the Communications Act, as amended, and the relevant provisions of the New Mexico Public Regulatory Commission's ("PRC") rules, Plains Internet LLC ("Plains Internet") respectfully requests designation as an Eligible Telecommunications Carrier ("ETC") in the state of New Mexico. Specifically, Plains Internet seeks ETC designation in areas

outside the Navajo Nation for which it has been awarded Connect America Fund ("CAF") Plains Internet will be seeking ETC designation from the FCC for the areas on Tribal lands.

Phase II support via FCC Auction 903. On August 28, 2018, the Federal Communications Commission ("FCC") issued a Public Notice closing the Auction and announcing the winning bidders. Plains Internet is obligated to obtain this ETC designation within 180 days of that Public Notice and, therefore, requests expeditious action to conform to this requirement. attached information pursuant to the PRC's "Order Requiring Winning Bidders in Federal Connect American Fund Auction II to File ETC Designation Application with the Commission by September 24, 2018" issued on September 12, 2018 (the "September 12, 2018 Order')

INTRODUCTION AND SUMMARY

Plains Internet, LLC is a privately- owned company with headquarters in Amarillo, Texas, and licensed by the FCC as a facilities- based provider of CMRS and provides those services in primarily rural areas. Plains Internet

focuses principally on areas with a population of 25,000 or less. Plains Internet operates facilities- based networks in 27 counties in Texas. Plains Internet provides VoIP voice and broadband services as well as fixed broadband services over those facilities on both a wholesale and retail basis. As the Winning Bidder in the CAF Phase II Auction, Plains Internet will be filing similar Petitions, seeking ETC designations, in the states of Texas and Oklahoma.

The contact information for Applicant is as follows:

Joseph Monroe Plains Internet, LLC 7519 Canyon Drive Amarillo, TX 79110 806-340-7312 joseph@plainsinternet.com

As discussed in more detail below, the NM PRC has the authority to grant Plains Internet ETC designation pursuant to Section 214(e)(2), and Plains Internet meets all of the statutory and regulatory requirements for such designation. Designating Plains Internet as an ETC for purposes of receiving

CAF Phase II universal service funds will serve the public interest by allowing Plains Internet to receive support to serve the areas that it is obligated to serve, thereby expanding the number of new locations that will receive coverage for the finite budget available.

THE NM PRC HAS AUTHORITY TO GRANT THE ETC DESIGNATION
Sections 214(e)(2) allows states to exercise the authority to designate a
qualified carrier as an ETC. The NM PRC has previously exercised its
authority to designate qualified carriers as ETCs. Therefore, given the
requirement that Plains Internet obtain ETC status within 180 days of the
FCC's Public Notice, Plains urges the PRC to process this petition for ETC
designation without delay. Comm.net requests ETC designation in the areas
identified in Exhibit 1 attached hereto. Specifically, Plains Internet requests
that the PRC exercise its authority under Section 214(e)(2) to designate the
company as an ETC for purposes of receiving high cost universal service
support from the Connect America Fund Phase II.

PLAINS INTERNET MEETS THE STATUTORY AND REGULATORY PREREQUISITES TO BE DESIGNATED AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

As demonstrated herein, Plains Internet satisfies the requirements for designation as an ETC established under the statute and FCC rules. Plains Internet is a provider licensed by the FCC and therefore regulated as and subject to the requirements applicable to a common carrier. Plains Internet is a common carrier and meets this requirement of ETC designation.

Plains Internet Offers the Services Supported by the Federal Universal Service Support Mechanisms

Voice Grade Access to The Public Switched Telephone Network

Plains Internet meets this requirement through its provision of VoIP voice service that is interconnected to the public switched telephone network. Plains Internet's voice service includes minutes of use for local service provided at no charge to end users. Plains Internet voice service also provides access to emergency services via 911 or E-911, wherever available from local government or public safety organizations. Plains Internet commits to provide toll limitation services to qualifying low-income consumers as provided in the FCC's Rules.

Broadband Internet Access Services

Plains Internet's broadband Internet offering provides the capability to transmit and receive data by radio from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service.

For CAF Phase II support recipients, the FCC defines supported service as qualifying voice service and conditions the grant of funding on the offering of qualifying broadband services. Therefore, an ETC must offer voice telephony as a standalone service throughout the designated service area and must offer voice telephony services at rates that are reasonably comparable to urban rates. Plains Internet commits to provide the supported services consistent with the obligations applicable to CAF Phase II support recipients.

Plains Internet Provides Service Using Its Own Facilities

Plains Internet is a facilities-based VoIP and fixed wireless provider with its own towers, radio equipment, trunking, switching facilities, and other associated facilities. Therefore, Plains Internet meets the applicable facilities-based requirement for ETCs that the supported services must be

provided either using its own facilities or a combination of its own facilities and resale of another carrier's service.

<u>Plains Internet Will Provide Service Throughout Its Designated Service.</u> <u>Area</u>

Plains Internet commits to provide the supported service throughout its designated service area, attached hereto as Exhibit I, consistent with all applicable requirements. Plains Internet requested designated ETC service area is the area in which it is awarded CAF Phase JI support via Auction 903 in the state of New Mexico.

Plains Internet Will Advertise the Availability of Its Services and Charges Using Media of General Distribution Plains Internet will advertise the availability of, and charges for, the supported service offerings using media of general distribution. Plains Internet will also undertake outreach initiatives to increase consumer awareness of its Lifeline service offering, consistent with all applicable requirements. Plains Internet currently offers and advertises its services, including those offerings that include all of the supported services, via the Internet, print media, billboards, and targeted

mailings, among others. Plains Internet will advrtise its universal service offerings in a manner consistent with applicable requirements.

<u>Plains Internet Meets the Additional Requirements for Designation as</u> an <u>ETC</u>

Plains Internet further certifies that it meets all of the PRC's requirements for designation as an ETC under Section 214(e)(2). Ten year Plan. Plains Internet certifies that it will provide service to the locations for which it has been awarded support consistent with the deployment obligations associated with the receipt of CAF Phase II support including the annual reporting of service to geocoded locations and certification of benchmark milestones. Given these obligations, the FCC has waived the requirement that winning bidders seeking an FCC ETC designation file a five-year service improvement plan.

Compliance With Applicable Service Requirements.

Plains Internet certifies that it will comply with the service requirements applicable to CAF Phase II support that it receives.

Ability to Remain Functional in Emergency Situations. -

Plains Internet has the ability to remain functional in emergency situations as required by FCC rules. Specifically, Plains Internet has adequate amounts of back-up power to ensure functionality without an external power source. and is able to reroute traffic around damaged facilities and is capable of managing traffic spikes resulting from emergency situations. Plains Internet further commits to comply with any applicable reporting requirements of the FCC with respect to outages. The Plains Internet system is reinforced by the presence of generator backups, capable of running for extended periods in the event of a major electrical outage. These include back-up batteries that provide at least four hours of back-up power and portable generators can be moved to individual tower sites as needed. Because individual tower sites are spread out, it is highly unlikely that an electrical outage would affect more than two sites simultaneously. In the event of power or other types of failure, the tower sites are equipped with alarms that will alert Plains Internet technicians. Additionally, the sites are monitored remotely by Plains Internet's 24/7 Network Operations Center (NOC) should there be a total communications failure at the site. Plains Internets main switch connectivity to the public switched voice network is based on a ring topology and is redundant - if the ring is cut, call Traffic can be re-routed. Plains uses both microwave and leased lines for added diversity to tower site hubs. Backbone

traffic lines are designed with sufficient capacity to manage extraordinary spikes. The Company has multiple agreements with long distance providers to absorb excess calling, if needed. Plains Internet has mobiles towers, and mobile generators available for deployment to areas where there are traffic spikes, due to emergencies or special events. Again, Plains Internet satisfies this requirement for ETC designation.

Consumer Protection and Service Quality Standards.

Plains Internet certifies that it will satisfy all applicable consumer protection and service quality standards applicable to CAF Phase II support recipients. The FCC, however, has waived the consumer protection certification after determining that it was not essential to its ability to monitor an ETCs use of support for its intended purposes.

GRANT OF THIS PETITION WILL SERVE THE PUBLIC INTEREST

Granting Plains Internet, the requested ETC designation for purposes of receiving CAF Phase II support will serve the public interest. The FCC has found that in the context of CAF Phase II, bidders demonstrate their ability

to efficiently offer services through the competitive bidding process while in their short and long form applications, bidders demonstrate their ability to meet their public interest obligations. Through such a process, the FCC conducts the cost benefit analysis for ETC designation. Accordingly, carriers need not provide additional specific evidence of service to the public interest in their petitions for ETC designation.29 Additionally, granting this petition will promote the rapid deployment of advanced services to unserved and unserved areas of New Mexico in an efficient manner. Grant of this petition also will ensure that CAF Phase IT support is used efficiently and effectively

NEW MEXICO ETC CARRIER APPLICATION (FCC) CAF PHASE II AUCTION FORM

Plains Internet provides Attachments to the PRC as requested in its September 12, 2018

Attachment A is a list of the Census Blocks awarded to Plains Internet by the FCC. That total is for \$2,582,772 assigned support over a 10-year period. Attachment B are maps that show our awarded areas.

CONCLUSION

Designating Plains Internet as an ETC for purposes of receiving CAF Phase IT support is consistent with the requirements of Section 214(e)(2) of the Act and is in the public interest. For all of the foregoing reasons, Plains Internet respectfully requests that the NM PRC expeditiously grant its request for designation as an ETC for the census blocks attached.

Respectfully submitted,

Bv:

Joseph Monroe

7519 Canyon Drive

Amarillo, TX 79110

806-340-7312

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